



New Smart Meters are being installed to provide you with safe and reliable service.

Greenwood Utilities Smart Meters use Advanced Metering Infrastructure. A communication system that allows collection of detailed metering information through an automated metering system. It allows real-time, on demand, meter readings from electrical and water meters to Greenwood Utilities.

What are the advantages of Smart Meters with AMI?

- Produces timelier meter reads.
- Eliminates the use of physical meter reads.
- Allows a faster response during an outage.
- Installation of the Smart Meters makes connection services available in our office.

How does Greenwood Utilities read meters now?

We currently read meters both physically and via a drive by scanning system.

The Smart Meters will allow all water and electrical readings to be collected in our office and will result in timely readings.

How will this affect my current electric and water bill?

The installation of Smart Meters for our customers WILL NOT result in any increase in your water or electrical bill. Long term, this technology update should result in Greenwood Utilities continuing to be able to offer our services at very competitive rates.

Will Greenwood Utilities charge me to install the New Meters?

No - Greenwood Utilities employees are handling all installation of the smart water and electric meters at no cost to our customers and will never request or accept any payment for this upgrade.

Can I opt out of changing my current meters?

No, this is a meter upgrade and has been adopted for all Greenwood Utilities customers.

When will my meters be changed?

The installation process has already begun. We estimate all customers will be upgraded with smart water and electric meters by the summer of 2024.

For updates and more information follow us on Facebook and visit us at www.greenwoodutilities.com or contact us at 662.453.7234.