

- **Clean your refrigerator condenser every 3 months.**
- Remember to **turn off all appliances** when not using them.
- **Turn down the thermostat on your water heater to 110° - 120° and insulate it.** Water heater jackets are available at local hardware outlets.
- About **10%** of your monthly electric bill **goes to lighting your home.** By replacing the standard incandescent lights with long lasting, energy-efficient Light Emitting Diode (LED) or Compact Fluorescent Lights (CFL) , you can save money and electricity while protecting the environment. **CFLs and LEDs use 75% less energy** and can burn for 10,000 to 24,000 hours compared to just 750 hours for the average incandescent.
- Spare your electric range and oven: **cook meals in a toaster oven, slow cooker, or other energy-saving appliance.** If you must use your oven, cook several dishes at once and turn it off a few minutes before the food is cooked.
- **Ceiling fans** used alone or along with an air conditioner **can save on your air conditioner costs** and work best in rooms with high ceilings.
- Use natural **sunlight to light** your home **and warm up** a room in the winter. In summer, **use shades or drapes to keep your rooms cool.**
- **Shading your air conditioner** unit not only saves energy, but helps lengthen the life of the unit. The shade provided by a tree or shrub eases the strain on an air conditioner unit. Just be sure not to block the air circulation necessary to run the machine efficiently.

General Information

Greenwood Utilities regular office hours are: **8:00 a.m. to 5:00 p.m. Monday - Friday.**

The office address is: **101 Wright Place, Greenwood, MS 38930**

You will be billed each month for services provided to you. If you do not receive a statement in the mail, you are still expected to pay your full balance due.

Solid Waste services are collected for the city; questions should be directed to **662-455-7660.**

Sewer services are collected for the city, questions should be directed to **662-455-7666.**

Payment Information

Make payments using your credit card or electronic check! Pay online at www.greenwoodutilities.com. Please note that a convenience fee will be charged for these services. **Bank drafts drawn on the due date at no cost** by completing the necessary authorization form available at Greenwood Utilities' office.

Greenwood Utilities also has a convenient drive-through cashier window with after-hours drop box and an additional drop box located in the median of our two drive-through lanes.

Explanation Of Terms

PCA - Power Cost Adjustment or Fuel Adjustment, an increase/decrease to the cost per KWH to reflect changing fuel costs and purchased power costs.

KWH - Kilowatts per hour. A kilowatt-hour is equal to 1,000 watts of power used for 1 hour.

Mgal - 1,000 gallons of water, the measurement used to read your water meter.

Energy (charge) - The amount you are charged based on your rate and KWH used.

Fixed Charge - A fixed or minimum charge for maintaining and reading the meter.

Days - The number of service days.

Rate - The rate classification of your meter.

Usage - The number of KWH or Mgal that you used this month.

Due Date - Your payment in full is expected on or before this date.

Service/Description - Services are provided to this address.